

Aidan Healy

Subject: FW: Thank you for your feedback

From: Grace Odhiambo <grace@healyconsultants.com>

Sent: Monday, May 9, 2022 3:13 PM

To: T

Cc: Simon Guidecoq <simon@healyconsultants.com>; Aidan Healy <aidanhealy@healyconsultants.com>

Subject: RE: Thank you for your feedback

Hi T,

Thank you for the feedback you gave to Simon re our India business setup engagement.

Please find my comments (in **blue**) directly in your email below.

Engagement refund

- ✓ Because **i)** my team and I did not spend much time drafting the agreement, our Business Owner **Aidan Healy**, Simon and I agree it is fair and reasonable to refund you the US\$1,950 you paid for this document.
- ✓ Find attached amended India invoice with our latest notes, reflecting the above.
- ✓ If you agree, kindly complete and email-return a copy of the attached “banking details” document, so Sharon can transfer US\$1,950 back to you and email you the transfer slip.
- ✓ In addition, we believe both negative and positive feedback is a good way to transparently inform our future multi-nationals Clients about challenges of starting a business. Consequently, I would be grateful if you could agree to:
 - a. Publish a [google review](#) comment about our engagement; and
 - b. Record a video with my colleague **Shweta** about the challenges of securing Indian bank accounts. If you agree, we would then publish it on [this webpage](#) of our Business Website.

Conclusion

- ✓ While our Firm has registered countless Indian companies, it was my first time completing such a complex engagement. I enjoyed [project-managing](#) this engagement for you.
- ✓ Feel free to call me if you would like to speak to me personally about the above. You can communicate with my team and I by **i)** landline +60 7212 1290 **ii)** cell phone/ WhatsApp on +60 125 502 091 and **iii)** Skype (ID healyconsultants);

Thank you and kind regards,

Ms. Grace Odhiambo

[Senior Client Engagements Manager](#)

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